

Baseline Service Statement

Baseline Service Statements are designed to ensure that the BID services are over and above existing public agency provision and if appropriate guarantees that it will not substitute or replace any of the agreed levels of provision from the public agencies in the Baseline Statements. Those underlined below come under statutory provision whilst the others are discretionary services

Baseline Service Statements normally cover at least the following areas of activity. These can be agreed with all public agencies and where appropriate the private sector.

- Cleansing & Maintenance
- Car Parking
- CCTV
- Tourism
- Markets
- Festivals & Events
- Street Furniture
- Street Lighting
- Planting & Landscaping
- Public Conveniences
- Destination or City/Town/Place Centre Management
- Highways & Roads
- Policing

An example of a Baseline Service Statement is attached overleaf.

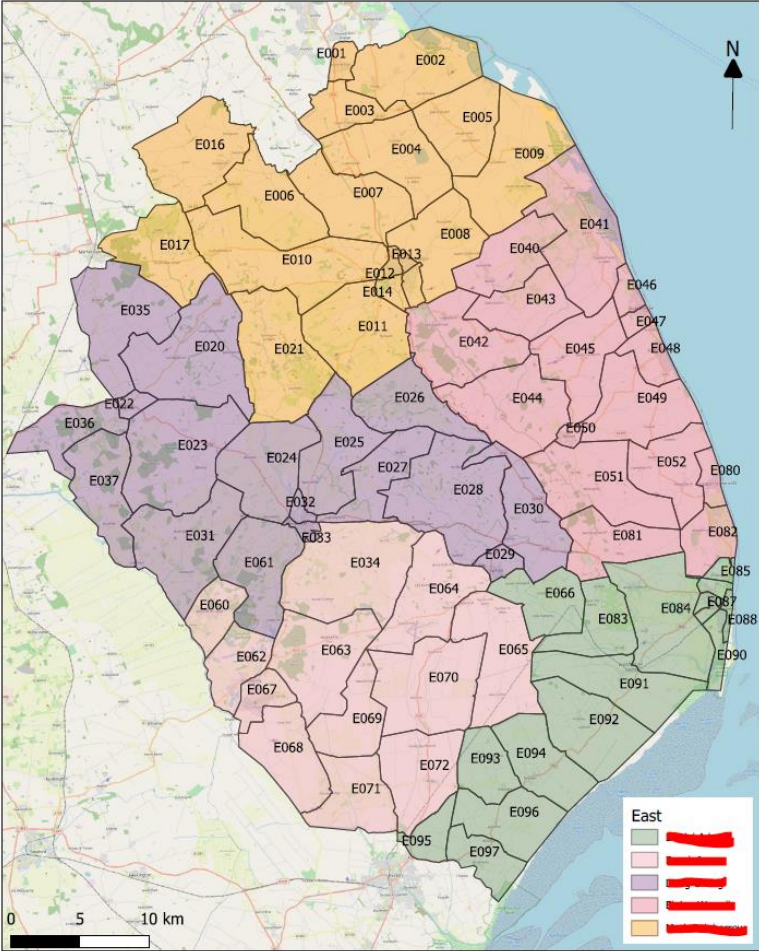
Heads of Service Meetings

Heads of Service covering all the above areas should be invited to meetings. Additionally the following people should also be invited

- Business Rates (for collection arrangements)
- Legal (in relation to the Operating Agreement) •
- Returning Officer/ELcetoral Section (for conduct of BID ballot)

Baseline Areas - Lincolnshire County Council Highways Services (East)
Head of Service – Richard Fenwick (Asset and Network Manager)
Statement compiled by Kyra Nettle (Highways Manager)
Date – March 2022

<p>Number of Staff & Equipment</p>	<p>1 operational Highways depot – Hemingby Lane, Horncastle</p> <p>Team of 11 Lincolnshire County Council officers delivering highway maintenance work in response to public complaint and routine safety inspections.</p> <p>Elements of other teams working in Lincolnshire County Council’s East Division - 8 engineers delivering road resurfacing schemes, minor drainage improvements, traffic regulation work.</p> <p>Streetworks Management team coordinating work on the highway – 5 officers.</p> <p>Reactive work operational provision – 3 crews Minor work operational provision – 2 crews Emergency response provision – 1 crew</p> <p>Grass cutting – 12x amenity cuts in urban areas, up to 3x in rural areas.</p> <p>Gully cleansing/jetting – limited resource available on demand for ad-hoc investigations. Routine cleansing of all gullies carried out 1 per annum.</p> <p>Other duties undertaken: Winter maintenance (road gritting) Emergency response to incidents on the road network, weather events and any other unforeseen events. Response to flooding events as Lead Local Flood Authority.</p>
<p>Specification</p>	<p>Lincolnshire County Council Highways Infrastructure Asset Management Plan. Maintenance work carried out under NEC4 Term Contract.</p>
<p>Performance Measure</p>	<p>Detailed in the above.</p>
<p>Non - Compliance Procedure</p>	<p>As set out in contract specific conditions.</p>
<p>Existing Value of Contract</p>	<p>Combined partnership contract countywide value £762m over the life of the contract (potentially 12 years).</p>

<p>Boundary Area</p>	 <p>East Division area shown above – other areas along the east coast are covered by other divisional teams.</p>
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<p>Suggested Additional BIDs Activity</p>	<p> </p>
<p>Estimated Cost of Additional BIDs Activity</p>	<p> </p>